

2018
**Social
Protection
Conference**
KENYA



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Enhancing accountability in SP

Subject: Accountability in SP in Kenya

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Outline



- Background
- Legislative & policy framework
- Systems approach
- Challenges & opportunities
- Moving forward



Background

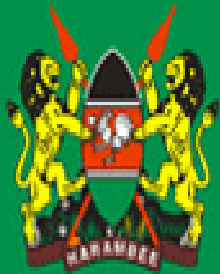


- **Accountability is the obligation of power holder to take responsibility and own up to their actions**
- It is the process by which public officials inform about and justify their plans of action, their behavior and results & are sanctioned accordingly (Ackerman, 2005)
- Social accountability refers to the extent & capacity of citizens to hold the State & service providers accountable and make them responsive to the needs of the citizens and beneficiaries (World Bank, 2013)

Legislative & policy environment



THE CONSTITUTION OF KENYA - 2010



REPUBLIC OF KENYA
MINISTRY OF GENDER, CHILDREN,
AND SOCIAL DEVELOPMENT

KENYA NATIONAL SOCIAL PROTECTION POLICY

June 2011



- A **rights-based** approach to SP
- **Bill of Rights:** Art 21(2,3), 22 (1), 41(2)(a-d), 43(1)(a-f), (53-56)
- Independent regulators
- **Others:**
- NSNP EFC framework
- Program operations manuals
- GoK Financial system (**IFMIS**)



Systems approach to accountability



**SINGLE
REGISTR
Y**

**M&E
SYSTEM**

G&CM

**ELECTRON
IC
PAYMENT
SYSTEM**

**REGISTRATI
ON &
ENROLMEN
T (HTM₁)**

**COMM..
STRATEGY**

Challenges & opportunities



Challenges

- Resource constraints
- Capacity gaps
- Low levels of community awareness/literacy
- Multi-sectoral coordination issues
- Policy & legislative gaps
- Erosion of core national values - integrity

opportunities

- Constitutional provision & the democratic space
- Technological infrastructure
- Strong CSOs
- High awareness levels (in most areas)
- Good social cohesion

Going forward therefore...



- Structured sensitization & awareness to beneficiaries & clients (an outreach strategy)
- Promote a rights-based approach to SP
- Develop the other components on social accountability
 - Social Audits
 - Community Score Cards &
 - Report Cards
- Capacity development (human & systems)
- More structured & harmonized multi-sectoral coordination



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